



Product Life Cycle Support Notice

ComplianceBuilder™ to be Phase 4 – Discontinued Product in 2022



This is a formal notice to inform you that ComplianceBuilder™ software will enter Instron's Product Life Cycle Phase 4 – Discontinued Product on January 1, 2022. While Instron will no longer offer or support ComplianceBuilder™, the product is owned and supported by Xybion®. Xybion will continue to sell and support ComplianceBuilder™ directly.

Instron partnered with Xybion in 2014 to provide a compliance solution for Instron systems. In March 2020, Instron released the Traceability module, a compliance solution integrated into Bluehill Universal. The Traceability module allows Instron to better serve our customers by directly supporting and improving the product rather than indirectly through an independent partner.

ComplianceBuilder's Instron Support in Product Life Cycle Phase 4

The following conditions apply to ComplianceBuilder™ software in the “Discontinued Product” life cycle phase:

- No further software updates
- No further additions of features or enhancements
- No support for newer Instron hardware accessories
- No support for newer PC hardware or operating systems
- Technical support assistance is unlikely to be available, but will be offered on a reasonable effort basis
- For safety and data integrity issues, customers will be notified

Xybion - ComplianceBuilder Support Channels

Website: www.xybion.com/client-support/

Support portal: www.xybion.com/client-portal/

Email: support@xybion.com

Replacement Recommendation

- Bluehill Universal (v4.18 or higher) with the Traceability module
 - Bluehill Universal [website](#)
 - Traceability module [video](#) (product details also shared below)

Please contact your local Instron sales professional to discuss the best path forward for your lab.