



Product Life Cycle Support Notice

Visual THERM Life Cycle CHANGE to Phase 4 Notice

Effective March 31, 2024 Date of Notice: September 30, 2023

Keeping customers informed of the serviceability of their products is one of our primary duties as a responsible material testing instrument supplier. Today, we are informing you that Visual THERM software (product number C-0710-500) will be moving from Phase 3 to Phase 4 in its Life Cycle status in March 2024.

To be clear, their new designation starting at the end of this year, Phase 4, is defined as Discontinued. This means that the products are no longer in production and no service support is available, except by custom arrangement with Instron Professional Services. This designation applies to both the frames and the electronics associated with the frame. In the case of a retrofit, where original electronics have been replaced with newer electronics, the frame will still carry the Phase 4 designation.

Phase 4 has the following ramifications for the owners of these systems:

- No further software updates addressing critical or non-critical bugs
- No further additions of features or enhancements
- No support for newer PC hardware or operating systems
- No support for newer Instron hardware accessories
- Technical support assistance will be offered on a reasonable effort basis

Please note: System services, such as preventative maintenance and verifications, are still available.

Act Now to Protect Your Laboratory

Instron offers a variety of options to ensure that your labs are kept up to date with the latest industry solutions. In addition to protecting your lab, these options can improve the efficiency and productivity of your equipment.



Migrating to the new Bluehill® HV solution will guarantee you to keep pace with continually increasing testing and industry demands. Moreover, you will be able to increase operator productivity and secure the long-term investment of your system.

Why Migrate to Newer Technology?

Bluehill® HV added values:

Pre-defined test methods allow to start and execute a test in a few clicks.

Test Method Compliance, create ISO and ASTM test templates with smart default values so the user is ready to test with minimal setup time, increasing laboratory efficiency.

Analysis of Test Results, test data, graphs, and inputs are shown in a single screen allowing the user to analyze results at a glance. Set acceptance criteria to automatically reject out-of-tolerance samples. Create report templates with minimal effort.

What are you waiting for? [Contact us](#) now to get more information.

www.instron.com



Worldwide Headquarters
825 University Ave, Norwood, MA 02062-2643, USA
Tel: +1 800 564 8378 or +1 781 575 5000

European Headquarters
Coronation Road, High Wycombe, Bucks HP12 3SY, UK
Tel: +44 1494 464646