



Product Life Cycle Support Notice

Instron® 2525 Series Load Cells in Phase 3 (Out of Production / Reasonable Effort Support) on July 1, 2024

This is a formal notice to inform you that Instron 2525 Series load cells are entering Product Life Cycle Phase 3 – Out of Production / Reasonable Effort Support - on July 1, 2024. Keeping customers informed of the serviceability of their products is our duty as a responsible supplier.

The Product Life Cycle Policy is intended to help you plan for the ultimate evolution of your legacy testing systems & load transducers.



Why are the 2525 Load Cells moving to Phase 3?

The 2525 Drop-Through load cells were first manufactured alongside the 4400 Series in 1993 and have historically been the only solution for replacing aging load transducers on 4400, 5500, and 5800 Series frames. In 2022, Instron released multiple standard product catalog numbers to adapt the 44/55/5800 crosshead mounting to accept the standard 2530 & 2580 Series load cells.

As of 2024, Instron can no longer continue manufacturing the 2525 Series load cells due to part obsolescence. Instron Service will continue to support existing load cells as part of our Phase 3 Product Life Cycle.

Frequently Asked Questions:

Will Existing Orders or Quotes be Affected?

Instron will stock enough of these load cells to honor existing orders. Please work with your Instron sales representative regarding new or existing accessory inquiries.

How Will my System be Affected?

The 2525 Series load cells are mounted through the test frame crosshead, reducing how much test space is occupied in the load string. While this reduction in test space is minimal, there may be some applications with long extension or chamber limitations where a replacement load cell could impact the test frame setup. To ensure these changes do not negatively impact existing test configurations, our Engineering Support Team is equipped with the necessary tools to evaluate the change in testing space and will advise on how to address any concerns. Customers that are unable to make the upgrade can continue to calibrate and repair the 2525 Series load cells until their next system upgrade.

What if the Load Cell Fails Under Warranty & Cannot be Repaired?

Warranty load cell replacements will replace the 2525 Series load cell with an applicable 2530/2580 load cell and adapter.

Will There be a Performance Change?

There will be no negative impact to the performance of replacement load cells. The 2580 Series load cells are compatible with the Advanced Performance option in Bluehill Universal, which extends the load measurement accuracy to 0.5% of reading down to 1/1000th of a load cell's capacity.

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