

Product Life Cycle Support Notice 2018

Instron® Environmental Chambers 3119-OXX Series in Phase 4 - Discontinued Product

This letter is an official Product Life Cycle notification informing you that the following Instron Environmental Chambers have entered Phase 4: Discontinued Product of the Instron Product Life Cycle: 3119-005, 3119-006, 3119-007, 3119-008, 3119-009, 3119-010 and any custom variants featuring a Eurotherm 808 temperature controller and handset:



What is the Instron Product Life Cycle Policy?

The Product Lifecycle Policy is intended the maintenance and ultimate evolution of your Instron test system. Product Life Cycle Notifications such as this are issued at life cycle milestones and are used to inform you of any changes, and to provide recommendations on how to move forward.

Products in Phase 4 are out of production, out of warranty, and....

- Service, Manufacturing, and engineering support are NOT available
- Hardware and parts are NOT available
- Software upgrades and updates are NOT available. For safety and data integrity issues, customers are notified.

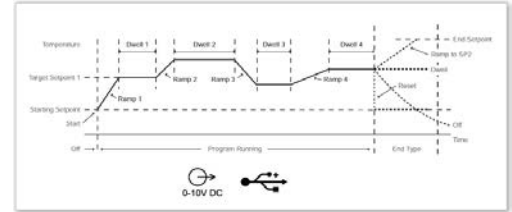
Support in Phase 4 of the Product Life Cycle

The Eurotherm 808 temperature controller used on the 3119-OXX Series chambers can no longer be repaired and there is no suitable replacement. In addition we are no longer able to repair or replace the main control board or the handset components so your system is at risk in the event of a malfunction in any of these major components.

As a user of the affected environmental chambers, it's important that you be aware of the situation so you're able to plan your transition to fully supported products accordingly.

A few years ago, Instron introduced the 3119-600 Series range of Environmental Chambers offering a range of new features that significantly improve usability, connectivity and applications performance. In many cases a straight replacement for an existing 3119-OXX Series chamber will be available. Also in many cases, your existing mountings and pullrods can be retained.

Why Migrate to the Latest Chamber Solutions?



The current range of 3119-600 Series chambers are fully supported and deliver improvements that enhance applications coverage, connectivity and usability:

- Advanced auto-tuning temperature controller with up to 8 ramps/dwells, RS232C communications and DC output
- Integration with Bluehill® Universal and WaveMatrix™ Software programs allows the chamber to be controlled directly from the same PC as your testing system
- Dual window heaters ensure optimum clarity at low temperatures giving more useful test time when using non-contacting extensometers or other optical devices
- Instrumentation slot in the wedge-ports makes using additional devices, such as extensometers, simple
- Most importantly, these chambers are fully supported, which means that Instron can meet all of your parts and service requests.

Take Action Now to Protect Your Laboratory:

Contact Instron to learn how you can...

- Improve lab efficiency
- Increase operator safety and productivity
- Protect your competitive advantage for the long term

Visit us at go.instron.com/ContactUs or contact us at 781.575.5006 for a detailed cost analysis on the benefits of upgrading.